Dakota County United Educators

Dental Reimbursement Fund

The Direct Reimbursement Dental Fund
Provided by DCUE for
Independent School District 196 Employees
Covered Under the Collective Bargaining Agreement
Between ISD 196 and DCUE

Effective September 1, 2014

Previous Printings: September 1, 2011 September 1, 2010 October 1, 2006, August 15, 2003, August 15, 1998 and September 1, 1996

6950 146th St W Ste 114 Apple Valley MN 55124-8520 952-432-4033

Dakota County United Educators

Dental Reimbursement Fund

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Dakota County United Educators

DECLARATION made as of the 1st day of September 1996.

WHEREAS, the Dakota County United Educators Dental Reimbursement Fund (the Fund) was adopted effective the 1st day of September 1996, amended the 15th day of August 1998, amended the 15th day of August 2003, amended the 1st day of October 2006, amended the 1st day of September 2010, amended the 1st day of September 2011, and amended the 1st day of September 2014;

THEREFORE, the Fund is stated in its entirety as follows:

Dakota County United Educators Dental Reimbursement Fund

ARTICLE I Purpose of Fund

1.01 The purpose of this Fund is to reimburse the eligible employees of Independent School District 196 for certain dental care expenses that are not covered by said employee's Medical or other Dental Insurance Plan. It is the intention of Dakota County United Educators that the Fund qualify as a health plan within the meaning of the S105(e) of the Internal Revenue Code of 1986, or as amended, and that the benefits payable under the Fund be eligible for exclusion under S105(b) of the Internal Revenue Code of 1986, or as amended

ARTICLE II Definitions

- 2.01 "Code" means the Internal Revenue Code of 1986, as amended, or as it may be amended from time to time.
- 2.02 "DCUE" means the Dakota County United Educators organization, an affiliate of Education Minnesota.
- 2.03 "DCUE Dental Reimbursement Board of Trustees" means the president, six(6) members of DCUE, and a Fund Administrator who could be one of the above.
- 2.04 "Effective Date" means September 1 or any mid-year hire date.
- 2.05 "Employee" means any individual employed by ISD 196 who is covered by that certain Collective Bargaining Agreement between ISD 196 and DCUE, in effect September 1, 1996, and successor agreements thereto.
- 2.06 "Expenses paid for dental care" or "expenses" means amount paid for dental costs (including most accepted dental procedures, endodontic, periodontal and orthodontic costs, but not whitening, medications or take home dental products) that are not covered under the eligible Participant's health plan or other primary dental insurance.
- 2.07 "ISD 196" means Independent School District 196.
- 2.08 "Orthodontic costs" means related to the dental orthopedic correction of abnormal dental relationships including related abnormalities in facial structure, to the lifetime limited amount of benefits.

- 2.09 "Participant" means the eligible and enrolled employee of ISD 196 DCUE Dental Reimbursement Fund.
- 2.10 "Fund" means DCUE Dental Reimbursement Fund.
- 2.11 "Fund Administrator" means the person designated by the president of DCUE pursuant to Section 6.01 hereof.
- 2.12 "Plan Year" means the twelve month period commencing September 1 and ending August 31.
- 2.12 "Change of Employment" status means your employment status has changed to termination, resignation, leave of absence, separated or divorced, disability, or death.

ARTICLE III Eligibility

- 3.01 Each full-time employee who is covered in the Agreement between ISD 196 and DCUE, and enrolled in the Fund, is eligible to participate effective September 1 or any mid-year hire date, according to the Collective Bargaining Agreement between ISD 196 and DCUE.
- 3.02 Dependent and Retirement Coverage
 - A. Spouses are covered, if enrolled.
 - B. Dependent children will be covered to age 26.
 - C. Foster children: Anyone who is a foster child but who is not covered by a federal, state, or county insurance program is eligible for coverage by the DCUE Dental Reimbursement Fund.
 - D. District Employees who retire and/or their retired dependents are eligible for coverage at their own expense. (See Appendix C - COBRA Benefits & HIPPA Regulations)
 - E. If continuation of coverage is elected as Retiree with Dependents there are two times which you are able to switch to Single Coverage.
 - A Qualifying Event occurs. (see Appendix C-Continuation of Rights under COBRA)
 - 2. A new plan year begins. There cannot be a lapse in payment between current plan year and new plan year.

- 3.03 Special Coverage Situations (where applicable, see Appendix C COBRA Benefits & HIPPA Regulations).
 - A. Job Share employees are eligible for coverage according to the language in the Collective Bargaining Agreement that states that eligible members are covered but must pay 1/2 of the premiums of dental insurance as set by ISD 196, and the Collective Bargaining Unit. Job Share participants will be given payment booklets. Payments are due the first of the month.
 - B. Part-time district employees: Employees who work less than .75 FTE are NOT eligible for this Fund unless an exception is addressed in the Collective Bargaining Agreement.
 - C. District employees who experience a change in status may continue coverage via COBRA.
 - Enrolled dependents who have reached age 26 may continue coverage via COBRA.
- 3.04 Participation in the Fund may thereafter be renewed upon satisfaction of the requirements contained in Section 3.01 hereof.

ARTICLE IV Benefits

- 4.01 An enrolled Participant shall be entitled to benefits under this Fund.
- 4.02 Benefits under the Fund shall take the form of reimbursement by the DCUE Dental Reimbursement Fund for certain expenses for dental care incurred by a Participant for himself/herself, in accordance with Appendix A - Benefit Program.
- 4.03 A Participant desiring to receive benefits under the Fund shall submit a written request for reimbursement on the DCUE Dental Reimbursement Fund Claim Form (see Appendix B Forms). The request must be received at the DCUE Dental Office (located within the DCUE office), either through U.S. Mail or District mail, within sixty (60) days of the date the expense was incurred (the Treatment Date) and within thirty (30) additional days after payment by a Primary Insurance. The Claim Form must include the following:
 - A. Employee name, employee number, and address. If both spouses work in the district both names, employee numbers, and birth dates must be included. Mark notification of new address;
 - B. Name of patient and relationship to employee, using given names and middle initials to avoid confusion;

- C. Affirmation that the Participant has not been reimbursed and is not entitled to reimbursement for the expense by other dental or medical coverage. Be sure to check with medical coverage on claims for Oral Surgery and impacted wisdom teeth. The claim should not be filed until after the primary has paid. An Explanation of Benefits from the primary must be included;
- D. The actual paid amount of the expense for which reimbursement is required (the charges, minus discounts, write-offs, and primary insurance payments);
- E. The specific treatment received (orthodontic costs must be specifically identified as such, along with month(s) covered by the payment, or other items such as records, down payments, and retainers);
- F. The treatment date, or the date of payment for Orthodontics;
- G. The name of the person, organization or entity to whom the expense was paid (i.e. the dental office), address, and telephone number;
- H. Indication that Patient IS or IS NOT covered under another dental or medical program; along with attaching proper supporting documentation (see Appendix A-2.0);
- I. Participant's signature and the date on the Claim Form as affirmation that the payment has been made, and has not been claimed under any other insurance plan.

Providing fraudulent information will result in immediate termination from this Fund.

4.04 It is necessary that the Participant actually pay an expense prior to being reimbursed for it under the Fund. If a Participant requests reimbursement for an expense, he/she shall submit a reimbursement Claim Form and a copy of an itemized statement/ledger. The Claim Form must be completely filled out and signed by the Participant. This must be submitted along with the statement/ledger showing the patient name and relationship to employee, the treatment date, the charges, the discounts, the primary insurance payments and write-offs, if applicable, and the payment of the actual amount incurred. The DCUE Dental Reimbursement Fund will make reimbursements solely to the Participant.

- 4.05 No expenses will be reimbursed from this Fund if the Participant incurring the expense has been reimbursed for it under another insurance policy or otherwise. If a Participant received benefits under this Fund for a claim then receives benefits from any other source at any time, s/he shall remit such benefits to the DCUE Dental Reimbursement Fund that exceed 100% of the actual covered charges.
- 4.06 Participants and their dependents covered under another insurance plan must file under that plan first. In such instances as both plans are direct reimbursement, the spouse whose birthday falls first in the calendar year will have their coverage considered the primary dental coverage. Any portions NOT covered under one plan may be submitted for reimbursement under the other plan.
- 4.07 Except as may otherwise be determined by the DCUE Dental Reimbursement Board of Trustees, benefits paid to or for a Participants for expenses incurred during any one plan year shall not exceed the ANNUAL maximum.
- 4.08 If participant in the Fund has for any reason terminated and is not covered under COBRA:
 - A. No benefits shall be paid for expenses incurred after the date of such termination:
 - B. Unless the former Participant was discharged from employment for cause, requests for reimbursement may be made after the date of such termination for expenses incurred prior to such date.

ARTICLE V Funding

- 5.01 The DCUE Dental Reimbursement Fund shall be funded by contributions as determined by the Collective Bargaining Agreement between DCUE and ISD 196. The DCUE Dental Reimbursement Board of Trustees shall hold such contributions in a segregated account that shall be used solely to satisfy claims submitted by Participants and pay expenses for the operation of the Fund. Benefits shall be paid to a Participant upon the submission and approval of a claim for benefits pursuant to the claim procedures set forth in Article VII.
- 5.02 For participants on COBRA or not otherwise employed in ISD 196, the cost does include a 2% administrative fee, which is authorized by law and subject to change if the premium cost to the school district should change.

ARTICLE VI Fund Administrator

- 6.01 The Fund Administrator is hereby designated by the president of DCUE to serve until resignation or removal by the president of DCUE and appointment of a successor by duly adopted resolution of the DCUE Dental Reimbursement Fund Board of Trustees. The Fund Administrator shall have the authority to control and manage the operation and administration of the Fund.
- 6.02 The Fund Administrator shall provide, upon request to each Participant receiving benefits under the Fund for each plan year, copies of all documents required under the Code to be furnished to such persons.

ARTICLE VII Claims Procedures

- 7.01 A Participant shall make a claim for benefits by submitting a Dental Reimbursement Fund Claim Form in accordance with section 4.03.
- 7.02 If a claim is wholly or partially denied, notice of decision, in accordance with section 7.03 shall be furnished to the claimant within a reasonable period of time, not to exceed sixty (60) days after receipt of the claim by the DCUE Dental Reimbursement Fund office, unless special circumstances require an extension of time for processing the claim. If such an extension of time is required, written notice of the extension shall be furnished to the claimant prior to the termination of the initial sixty (60) days from the end of the initial period. The extension notice shall indicate the special circumstances requiring an extension of time and the date on which the Fund Administrator and the DCUE Dental Board of Trustees expect to render a decision.
- 7.03 The Fund Administrator shall provide every claimant who is denied claims for benefits written notice setting forth, in a manner to be understood by the claimant, the following:
 - A. A specific reason or reasons for denial;
 - B. Specific reference to pertinent Fund provisions upon which the denial is based;
 - C. A description of any additional material or information necessary for the claimant to perfect the claim and an explanation of why such material or information is necessary; and
 - D. An explanation of the Fund's claims review procedures, as set forth in sections 7.04 and 7.05 below.

- 7.04 The purpose of the review procedure set forth in this section and in section 7.05 is to provide a procedure by which a claimant under the Fund may have reasonable opportunity to appeal a denial of a claim to the DCUE Dental Reimbursement Board of Trustees for a full and fair review. To accomplish that purpose, the claimant, or his/her duly authorized representative, may:
 - A. Request review upon written application to the Fund Administrator using the Request for Review of Claim Reimbursement form (see sample in Appendix B Forms);
 - B. Review pertinent Fund documents, and
 - C. Submit issues and comments in writing.
 - D. A claimant, or his/her duly authorized representative, shall request a review by filing the above mentioned form for review with the Fund Administrator at any time within ten (10) working days after receipt by the claimant of written notice of the denial of his/her claim.
- 7.05 Decision on review of a denied claim shall be made in the following manner:
 - A. The decision on review shall be made by the DCUE Dental Reimbursement Board of Trustees who may, at their discretion, hold a hearing on the denied claim. The DCUE Dental Reimbursement Fund Board of Trustees shall make their decision to 1) assess a late fee of 20% of the claimed amount, or 2) pay the claim amount in full as per schedule, or 3) deny the claim in full. If special circumstances require extension of time for processing in which case a decision shall be rendered as soon as possible, but not later than one hundred and twenty (120) days after receipt of the request for review. If such an extension of time for review is required, written notice of the extension shall be furnished to the claimant prior to the commencement of the extension.
 - B. The decision on review shall be in writing and shall include specific reasons for the decision, written in a manner calculated to be understood by the claimant, and specific reference to the pertinent Fund provisions.
- 7.06 If a dispute arises with respect to any matter under this Fund, the Fund Administrator may refrain from taking any other or further action in connection with the matter involved in the controversy until the dispute has been resolved.

ARTICLE VIII Miscellaneous

- 8.01 The Trustees have the authority to determine eligibility for benefits and construe the terms of the Plan, all Plan documents, rules, and procedures. Their interpretation will be final and binding on all persons dealing with the Plan or claiming a benefit from the Plan. If a decision of the Trustees is challenged in court, it is the intention of the Trustees that the decision will be upheld unless it is determined to be arbitrary or capricious.
 - The Trustees have the authority to change the eligibility rules and other provisions of the Plan; to amend, increase, decrease or eliminate benefits; and to terminate the Plan, in whole or in part. All benefits of the Plan are conditional and subject to the Trustees' authority to change or terminate them.
- 8.02 This Fund shall be effective as of September 1, 1996, amended August 15, 1998, amended August 15, 2003, amended the October 1, 2006, amended September 1, 2010, amended September 1, 2011, and amended September 1, 2014.
- 8.03 This Fund shall not be deemed to constitute a contract between ISD 196 and DCUE and any Participant or to be a consideration or inducement for the employment of any Participant or employee. Nothing contained in this Fund shall give any Participant or employee the right to be retained in the service of ISD 196 or to interfere with the right of ISD 196 to discharge any Participant or employee at any time, regardless of the effect that such discharge shall have upon him/her as a Participant of this Fund. However, the foregoing shall not be deemed to modify the provision of any collective bargaining agreements that may be made by ISD 196 with DCUE.
- 8.04 This Fund shall be construed and enforced according to the laws of the state of Minnesota to the extent not preempted by any federal law.

Dated September 1, 1996, amended August 15, 1998, amended August 15, 2003, amended the October 1, 2006, amended September 1, 2010, amended September 1, 2011, and amended September 1, 2014.

Dakota County United Educators Dental Reimbursement Board of Trustees

By: Kate Schmidt DCUE President
By: Questine Nelson, Fund Administrator
By: David Katzenmeyer, Trustee
By: The Market Ryan Roseen, Trustee
By: Angel Doughty, Trustee
By: Suzy Heilman, Trustee
By: <u>Realu Meyer</u> Loralu Meyer, Trustee
By: Sul Hannasch, Truster

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Appendix A Benefit Program

Benefit Program

1.0 Overview

The DCUE Dental Reimbursement Fund (the Fund) is a direct reimbursement program for teachers and nurses, managed by the Dakota County United Educators (DCUE) as stated in the Collective Bargaining Agreement between ISD 196 and DCUE. The Fund is financially supported by ISD 196 through its monthly premium payments per full time employee. The monthly premium covers the employee and any eligible dependents enrolled in the program. There are no out-of-pocket premiums paid by the employee. Job Share employees pay one-half the premium if they elect to carry dental coverage. Employees working less than .75 FTE (other than Job Share) are not eligible to participate in the Fund.

1.01 With the DCUE Dental Reimbursement Fund:

- A. Participants are free to go to the dentist/orthodontist of their choice.
- B. All Dental treatment is covered, except for certain cosmetic procedures including bleaching, take-home dental products, and medications. Typically, there are no restrictions on pre-existing conditions.
- C. Participants are reimbursed AFTER submitting an itemized statement showing proof of payment and any documentation for primary insurance, along with the completed DCUE Dental Reimbursement Fund Claim Form. This eliminates excessive paperwork and long waiting periods for reimbursement.
- D. Participants know what their reimbursement will be before going to the dentist, based on the Annual Benefits per Individual payout structure (see next page).
- E. Funds budgeted to pay claims earn interest until claims are paid rather than going into the bank account of an insurance company.
- F. There are no preauthorization requests from insurance companies.
- G. A greater portion of dental care dollars goes to actual treatment.

1.02 Using the DCUE Dental Reimbursement Fund

A. When you visit your dentist make sure you receive a complete itemized statement. See filing information on the back of the Claim Form or under the Dental tab on the dcue.org website.

B. If you have other dental coverage as your Primary Dental Insurance, your dental provider should file through them first. When the Primary has paid their portion of the claim, you must pay any remaining balance due (within 30 days) and then submit this balance to the Fund for payment according to the filing instructions.

1.03 Annual Benefits Per Individual

The maximum yearly, payable benefit per individual is \$1,190. This includes all claims for dental and orthodontic treatment combined. There is a lifetime cap on orthodontia benefits of \$2000 per individual. The Lifetime Cap amount represents benefit received, not amount claimed, over the period required for the orthodontic treatment.

Your annual reimbursements are calculated based on claims incurred with treatment dates of September 1 through August 31, according to Figure 1:

	Claim Amount	Percentage Covered	Reimbursement
First	\$0 to \$200	100%	\$200.00
Next	\$201 to \$800	65%	\$390.00
Last	\$801 to \$2,000	50%	\$600.00
Total Cl	aimed: \$2,000.00	Total Reimbu	rsed: \$1,190

Figure 1: Annual Benefit Reimbursement Scale

All medically necessary dental and orthodontic procedures are considered covered dental expenses when provided by or under the direction of a dentist or other specialized dental provider who is licensed by the state in which s/he practices.

The DCUE Dental Reimbursement Fund reimburses you for charges that are NOT paid by another insurance program if you have coverage through medical for certain procedures or a spouse's employer.

1.04 Claim Form Filing Information

- A. Submit a separate Claim Form for each individual, filling in all appropriate spaces. Omitting information will delay reimbursement.
- B. Submit a separate Claim Form for each date of treatment.
- C. Provide BOTH a completed Claim Form and a statement from the provider showing date of treatment, patient, specific work done, charges, and payment(s) made, as required by our auditors. If primary insurance is involved, include the EOB that they provide to you.

- D. Claims MUST be filed within sixty (60) days of the treatment date, or MUST be filed within thirty (30) days from the date of issue on the Explanation of Benefits (EOB) from your primary insurance, if your primary insurance provider is other than the DCUE Dental Reimbursement Fund. Claims filed after sixty (60) days after the end of the plan year (October 31) will be denied.
- D. Send Claim Form to: DCUE Dental Reimbursement Fund either through District mail or through the U.S. Mail to: DCUE Dental Reimbursement Fund, 7373 147th St W Ste 107, Apple Valley MN 55124, or submit in person at the DCUE office.
- E. Reimbursement checks will be made payable to the district employee, and will be distributed through U.S. Mail to your home address. <u>Please notify the DCUE Dental Reimbursement Office of any changes in address</u>.
- F. If you have any questions regarding your claim, please call the DCUE Dental Reimbursement office at 952-432-4033.

2.0 Samples of Claim Form Supporting Documentation

- A. Figures 1, 2, and 3 are samples of itemized statements and ledgers from dental offices. Simple charge slips, receipts, and copies of checks are not adequate for proof of payment. Shown are the kind of statements now required to be attached to your Claim Form as proof of dental procedures completed and payment made for that work. If your statement/ledger shows payment, a separate receipt is not necessary. If multiple family members' claims are made at the same time, one statement with all necessary information for each patient is adequate.
- B. Figure 4 is an example of an Explanation of Benefits from a primary insurance company. This must be attached to all claims for which primary insurance paid first, and are proof of when that payment was made.

Dentist/Dental Office Name and Address Monday August 10, 1998 ACCOUNT NUMBER ACCOUNT NAME AND ADDRESS Participant Name and Address TH. SURF. AMOUNT TAX EST. INS CODE PATIENT DESCRIPTION 24.00 24.00 150 Comprehensive Oral 1110 Adult Prophylaxis Thomas ensive Oral Evaluation 49.00 2.19CR 49.00 Thomas 50 Insurance Write Off Thomas 70.81CR 3 Check Payment-thank You! Thomas NEW ACCOUNT BALANCE PLEASE PAY PREVIOUS OUTSTANDING INSURANCE TODAY'S CHARGES TODAYS TODAY'S PAYMENTS ACCOUNT BALANCE THIS AMOUNT 73.00 0.00 70.81 0.00 0.00 70.81 0.00 Time Reason Day Date Next Appt.

Figure 1: Sample dental office statement shows patient information, including date of service, patient name, description of treatment, amount charged, amount credited (paid) and balance due (in this case zero).

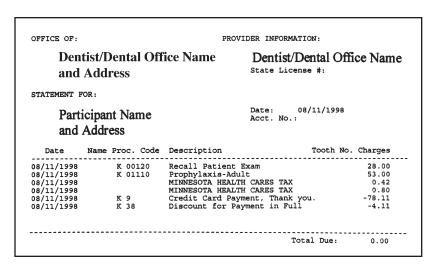


Figure 2: Sample dental office statement shows patient information, including name, date of treatment, charges, credits and total due, if any.

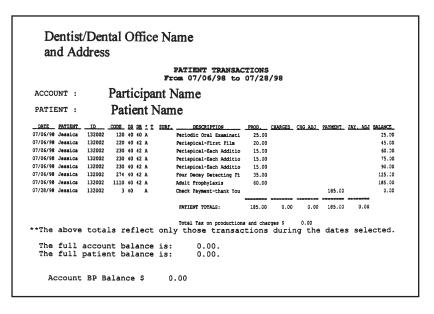


Figure 3: Sample dental office ledger shows patient transactions over a specific time period. Ledgers and statements may contain information for more than one patient.

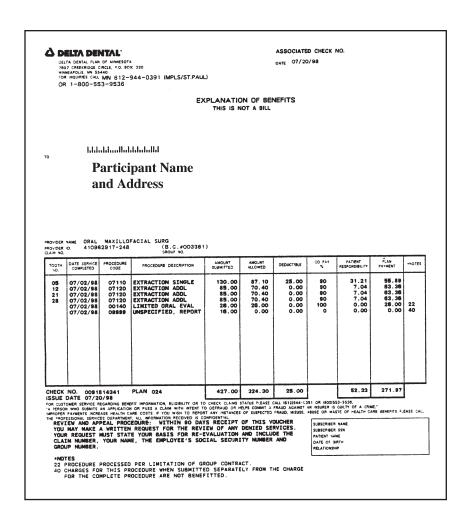


Figure 4: Sample Explanation of Benefits from a primary insurance provider shows patient information including name, treatment date, amount submitted for payment, amount allowed (covered) and amount of patient responsibility (this is the amount that you can then submit to DCUE Dental Reimbursement fund).

3.0 Commonly Asked Questions

The most commonly asked questions are listed below, numerically in no particular order.

- 1. Who is covered under this plan? You and all <u>enrolled</u> dependents, as per Article III, 3.02. Enrollment is done in the spring of each year, unless you are hired mid-year.
- 2. **Are my step children covered?** Yes, your step children are covered until age 26, with no stipulations.
- 3. I am Job Sharing. Can I still be covered by this plan? Yes, but you are responsible for the half of the premium that the District does not pay. If you haven't been notified by DCUE Dental, you must notify us to receive a payment booklet. (Do not put August and September payments on the same check as they apply to different program years.)
- 4. **I work part-time. Am I eligible for dental coverage?** Those working less than .75 are not eligible **unless** they are in a job-share situation as provided in Question No. 3.
- 5. I am a long-term substitute. Am I eligible for dental coverage? If you were hired to work from the first day of school to the last day of school (and every day in between), yes, you should have been offered coverage at the District office. If you are working a six-week assignment or October to May, for example, no you do not receive coverage.
- 6. My spouse and I are both employed by the District under the teacher's collective bargaining agreement. Are we both covered? Yes, the new Enrollment Form offers space for Employee #1 and Employee #2. You must complete a form with both names and birthdates, etc. on it to get double coverage. One form for both employees is adequate.
- 7. **My child is under age 26, and is getting married. Is s/he still covered?** Yes, your child can be covered until age 26, even if s/he is married. Be sure to notify DCUE Dental of any name changes.
- 8. My employment is terminating, either voluntarily or involuntarily. Can I still keep my coverage? Yes. Once the DCUE dental office has been notified by the District office, you will receive a letter from the DCUE Dental office offering you continuation of coverage, and offering the option of COBRA coverage for 18 months (your spouse or dependent could be eligible for up to 36 months of coverage depending upon the nature of the COBRA qualifying event), as long as you make the monthly premium payments. (See Continuation of Coverage letters in Appendix B Forms.)

- 9. What kind of plan do I tell my dentist I have? Do we have a group number? You are covered under a Direct Reimbursement Dental Fund provided by Dakota County United Educators, the union representing you. There is no group number to list. The dentist DOES NOT file the claim. You pay the bill and then file the claim with all proper supporting documentation needed.
- 10. What do I need to file the claim correctly the first time? a) a Claim Form with Section 1-3 completed, signed, and dated by you, b) a statement or ledger itemizing the date(s) of treatment, the patient, the treatment performed, charges, discounts and payments made by you, and c) if applicable, and EOB from your primary insurance. Be sure to provide a completed claim form for each date of treatment and each patient. (See Appendix A, Section 2.0 Samples of Attachments.)
- 11. Where do I get the Claim Forms? The original DCUE Dental Claim Forms are available at your school's main office, at the DCUE office and on the dcue.org website under the Dental tab.
- 12. How does coverage work for implants/orthodontics and/or large expense procedures? These treatments are treated like all other dental treatments within the program year; however, claims for monthly payments may be carried over the period of treatment or payment plan (i.e. from year to year). Be aware that there is an individual lifetime cap of \$2000 in benefits for orthodontics.
- 13. My child goes to college in another city/state. Does s/he need to come back to go to the dentist/orthodontist? No, your child may use a dentist near his/her school. You need to complete the necessary fields on the Claim Form(s). The student, or you, will have to pay the bill in order to file the claim. After receiving the itemized statement showing payment, the Claim Form and documentation can be sent to the DCUE Dental office.
- 14. I just had a baby. When can I put him/her on the plan? Any time before your child is ready to make his/her first visit to the dentist, you should provide the DCUE Dental office with the child's name, middle initial, and birth date. They will then be enrolled in the plan.
- 15. Can I use my Flexible Spending Account for dental costs? If so, how does that work? If you enrolled in the Flexible Spending Reimbursement Program provided by the District during the open enrollment period, you can use it for any expenses not covered by DCUE Dental or any other coverage. After you are reimbursed for your expenses through DCUE Dental, use the amount claimed minus the amount paid by DCUE Dental to calculate your out-of-pocket expenses. Send a copy of your Explanation of Benefits from DCUE Dental, which you receive with your check, along with a completed Flex Spending Form, to the address provided. The District office has more information on the Flexible Spending Plan and how to enroll in it.

- 16. My dentist gave me a prescription for an antibiotic because of an infection in my gums. Will I be reimbursed for it? DCUE does not reimburse for prescriptions. You may be able to have it covered under your medical plan. Call your medical insurance customer service office for more information.
- 17. **Do I need to enroll every year?** Yes, you and any dependents you want covered under the plan need to be listed on the latest enrollment form. Enrollment forms are distributed every year in school mailboxes or can be retrieved from the dcue.org website, under the Dental Tab.
- 18. Can I be enrolled in DCUE Dental if my spouse and/or I have other dental insurance? Yes, if you are a District Employee who qualifies for DCUE Dental Reimbursement you can enroll yourself and all your dependents. If you have other dental coverage DCUE Dental is always considered "secondary". Any balance that is not covered by your primary dental insurance can be submitted to DCUE Dental for reimbursement. See question 9 for filing claims correctly.
- 19. **Is Oral Surgery covered by DCUE Dental?** *Yes, we cover Oral Surgery claims. However, we advise everyone to consult their health insurance first to see if a portion will be covered by them.*
- 20. Why was my claim form returned? When a claim form is returned by our office there is a notice(s) attached to it stating what is needed in order to process the claim. Filing instructions are on the back of the claim form and available on the dcue.org website, under the Dental Tab.
- 21. When is DCUE Dental's Plan Year? DCUE Dental's fiscal plan year runs from September 1 through August 31 (like the school year). The absolute deadline for submitting claim(s) that fall in the appropriate plan year is October 31st.
- 22. **How often can I go to the dentist?** You can go as many times and whenever you need to during a plan year. DCUE Dental has no time stipulations for coverage.
- 22. Is the \$2000 Lifetime Cap on Orthodontic treatment separate reimbursement dollars? No, whether you submit a dental or ortho claim you are reimbursed from the same annual benefit dollars. The maximum you can receive in one plan year is \$1,190, whether it is dental or ortho claim(s). Please refer to the tiers in Appendix A, 1.03 of your plan booklet.
- 23. **Does my family share benefit dollars?** No, each person has their own annual reimbursement money. Each individual can receive up to \$1,190 per plan year, based on a claimed amount of \$2000.

Please call the DCUE Dental office at 952-432-4033 if you have any further questions.

Appendix B Forms

ENROLLMENT FORM

Please use this form to enroll yourself and your eligible dependents in the DCLE Dental Reimbursement Fund. Eligible dependents include your spouse, natural and step children, adopted and firster children, to age 25.

nplo;	ree Information:	Err	Employee #1 Original Hire Date:					
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	Street							•
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	Spouse / Dependen	t Information:						
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	that all information provid	request for participation in the DCL led is true and accurate. Unission o by for myself and any dependents en	finformation or pro					
natur	e#1:		Signature 82:					
	Date:		Date	s				

Sample Enrollment Form

Section 1: Employee Information

Employee & D Plansker.

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Claim Form

7373 147th St. West #107, Apple Valley, MN 55124 (952) 432-4033 6D 196 Teachers & Norses Instructions on Book

Makker	Address.		City	Slate	Zip.	
	l .					
Section 2: Dent	tal Treatment Informat	ion				
Name of		Relationship to	Employee: a Self o S	Spouse o Child		
Patient:		p (certifythet)	u: dependent child fished i child		, edepted or fleiter	
Destal Only		Ortico Clory				
Date of Treatment		Date (Ortho Payment Ma	de:		
Amount Paid by Pa	rticipant: \$	Amount of Ortho Payment: \$				
Name of Destal Pro	vider/Office:	-				
Address of Dent	tal Provider:					
Dental Proc	ider Plune:					
Section 3: Supp	orting Documentation	Required				
Choose Care				_		
_	overed under another dental or r		er than DCUE Dent			
	Fund, for the treatment claimed o		- DEUT D			
_	si under another dental or medic		IN DEDE Demai			
h	Fund, for the treatment claimed o					
_	in itemized statement showing na			ic treatment	:	
completed, charg	ges, and payments made for which	h I am requesting rein	bursement.			
Required only if other hemoure Applies						
☐ I have attached the Explanation of Benefits from the primary insurance provider or other reimbursement plan						
for the treatment claimed on this claim form.						
I certify that the charges for which I am requesting reimbursement are not covered under any other dental or medical						
insurance, and that they have been paid and are accurate. In addition, I understand that my claim will be returned if ALL						
required documentation is not attached.						
Signature of ISD 19	6 Employee		Date_			

Sample Claim Form

DCUE Dental Reimbursement Fund Claim Form Filing Information

Submit a separate Claim Form for each individual. Submit a separate Claim Form for each date of treatment

Claims MUST be filed within sixty (80) days of the treatment data, or MUST be filed within thirty (30) days from the date on the Explanation of Benefite it your Primary Insurance Provider is other than DCLIE Dental Reimbursement Fund. Late claims are paid on 80% of amount claimed. Cell to explain expectal circumstances. Claims filed after sixty (80) days part the end of the Plan Year. (August 31) will be denied. Absolute deadline is October 31st.

Send this Claim Form to the DCUE Dental Raimbursement Fund either through echool district interoffice mail or through U.S. Mail. DCUE Dental Reimbursement Fund 7373 147th Street West, #107

7373 147th Street West, #107 Apple Valley, MN 55124

Reimbursement chacks will be made payable to the district employee, and will be distributed through U.S. Mail to you home address. Please nority the DCUE Demail Reimbursement Fund of any changes in numbe, addresses or address to terrily.

If you have any questions regarding your claim, please call the DCUE Dental Reimbursement office at (952) 432-4033 or email at www.clauedental **Q**-graal.com.

Employee 41 — if you are the ISD 195 employee who has benefit coverage under the DCUE Dental Reimbursement Fund, your name and information goes have. Your identification number is required to process.

Employee #2—if both apouees are ISD 196 employees with benefit coverage under the DKUETSD 198 Collective. Baugaining Agreement, the second amployee's name and information must be provided to get the dual coverage. Both employee members are required.

Address – list current address of employee. Mark the appropriate box if this is a new address.

Name of Patient – list the first name (and last name if different from Employee \$1) of the patient for whom dental sambureement is requested on this form. Do not list more than one patient on each claim form.

Refeationably to Employee—epecify if this Claim Form is filed for yourself, your epoces or your child and check box when appropriate.

Oxis of Treatment — date of dental visit for treatment requesting reimbursement on this claim form. Do not list more than one date of treatment on each claim form.

Amount Paid by Participant - actual payment made for treatment specified on this claim form.

Oxis Ortho Payment Made — date payment was actually made. **Unlique** payments can be on one claim form.

Amount of Ortho Payment — amount of payment made or the total of multiple payments.

Name / Address / Phone of Dental Provides Office - specify requested information for follow-up if necessary

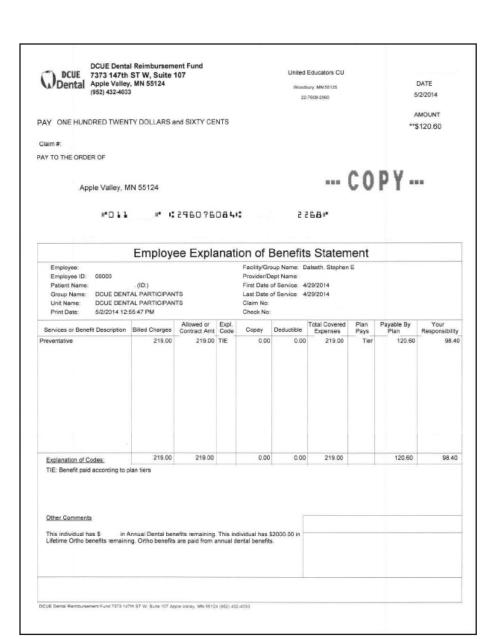
A check mark indicating whether you are covered under another dental or medical program is required for processing.

A complete itemized statement showing name of patient, date of treatment, specific treatment completed, charges, and payments actually made must be ettached.

If patient is covered by a primary insurance, such as Delta Dental, Blue Gross-Blue Shield, or enotine mimbureoment plan, you must attach a copy of the Explanation of Banafite (EOB) from the other provider.

Signature of ISO 198 Employee / Date - specify the date this Claim Form was completed.

Sample Claim Form, Side 2



Sample DCUE Dental Explanation of Benefits

Dakota County United Educators Dental Reimbursement Fund 7373 W. 147th St., Saite 107 Apple Valley, Missesota 55124-7532 Phone: (952-432-4033) FAX: (952-891-6492)

July 22, 2014

Re: Denial of Recently Submitted Claims

It is necessary to deny and neturn the attached claim(s) without processing. Each Plan-Year includes dental service dates from September 1 through August 31 (like the school year). All claims for a given plan-year must be received on or before the end of the 60 day grace period which is October 31.

All claims for the Plan-Year beginning 9/1 and ending 8/31 must meet the following 3 criteria:

- 1) include properly completed claim forms,
- include all required supporting documentation and
 be received on or helius October 31.

One or more of the previously stated criteria is missing.

If you would like to appeal the decision to deny this claim, please complete the attached Request for Review of Claim Reimbursement. Kindly neturn it, with your claim, within 10 working days of the date of this letter. We will review all appeals at the next scheduled Dental Board of Trustees meeting. You will be notified in writing of the Board's decision.

Please be aware: should the board decide in your favor, this claim will be paid using current Plan-Year money, as the previous Plan-Year books have been officially closed for auditing.

If you have any questions, I may be reached at (952)432-4033.

Thanks.

Sincerely.

Justine Nelson, Administrator DCUE Dental Reimbursement Fund

Sample Claim Denial Letter

Request for Review of Claim Reimbursement

Dute:		
Employee:	Employee #:	
I hereby request a review of the decision request that the following information.		m guidelines, and
(Signature of Emp	nloyee)	(Date)

PLEASE READ: Requests for Review must be filed within ten working days of receipt of this letter. A Board decision will be made as promptly as possible, depending on scheduled Board of Trustees meetings. The Board will either, 1) assess a late fee of 20% of the claimed amount, 2) pay in full as per schedule, or 3) deny in full, depending on circumstances as described on this appeal form. After Board review, the decision will be delivered to you, in writing, setting faith specific reasons for this decision. The Board decision will be final. Places be array: simil to Board decision will be final of the process of the Board decision of the year flow, this closic will be processed using cornect Plan Year money, as the provious Plan Year books have been efficiently closed for medicine.

Sample Request for Review of Claim Reimbursement Form



DCUE Dental Reimbursement Fund 7373 147th ST W, Suite 107 Apple Valley, MN 55124 (952) 432-4033

Date of Notice: 7/22/2014 Qualifying Event: Termination Date of Qualifying Event: 6/7/2013 Dental Coverage Ends on: 8/31/2013 Due to the qualifying event stated above, your dental coverage and dependent coverage (if applicable) will terminate on the date stated above. You have the option to maintain your group dental benefits for 18 months, in accordance with COBRA, or until you obtain coverage under another group plan, whichever is shorter. You may continue your coverage if: This notice is signed and returned within 60 days of the date of this notice, AND 2. Your premium payment is made within 45 days of electing to continue benefits. Cost Per Month: \$ Continuation Begins on: 9/1/2013 Coverage May Continue Thru: 2/28/2015 The first premium payment must cover all months that are current and past. Please make checks payable to DCUE Dental Reimbursement Fund. Please send your payment and this election form to: DCUE Dental Reimbursement Fund 7373 W. 147th Street, Suite #107 Apple Valley, MN 55124 Future payments are due by the 1st of the month of coverage. Failure to make future payments within 30 days of the date due will result in loss of coverage. Please check the appropriate spaces and sign I DO NOT elect to continue dental coverage through DCUE Dental Reimbursement Fund. I elect to continue dental coverage through DCUE Dental Reimbursement Fund. Premium enclosed (\$' per month) for months that are current and past. Employee #: _ Signature: Date: Phone: . Permanent Address:

Sample Notice of Right to Continue Dental Benefits Letter: COBRA 18 Months of Coverage



DCUE Dental Reimbursement Fund 7373 147th St W, Smite 107 Apple Valley, Minnesota 55124 (952-432-4033)

Sample Discontinuation of Coverage Letter

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Appendix C COBRA Benefits and HIPPA Regulations

IMPORTANT INFORMATION CONCERNING CONTINUATION OF DENTAL COVERAGE

Federal law requires that most employers sponsoring group health and dental plans offer employees and their families the opportunity for a temporary extension of health and/or dental coverage (called "Continuation of Coverage" or COBRA) at group rates in certain instances where coverage under the Fund would otherwise end. This notice is intended to inform you, in a summary fashion, of your rights and obligations under the continuation of coverage provisions in the law.

BOTH YOU AND YOUR SPOUSE SHOULD TAKE THE TIME TO READ THIS NOTICE CAREFULLY.

If you are an employee of Independent School District 196 covered by the Dakota County United Educators Dental Reimbursement Fund, you have a right to choose this continuation coverage if you lost your dental coverage because of a reduction in hours of employment or the termination of your employment (for reasons other than gross misconduct on your part) or if you are retiree, or if your employer has filed for reorganization under Chapter 11 of the Bankruptcy Code.

If you are the spouse of an employee (or retiree for reason 5 below) covered by the DCUE Dental Reimbursement Fund, you have the right to choose continuation coverage for yourself if you lose dental coverage for any of the following five reasons:

- 1. The death of your spouse;
- 2. A termination of your spouse's employment (for reasons other than gross misconduct), or reduction in your spouse's hours of employment;
- 3. Divorce or legal separation from your spouse;
- 4. Your spouse is entitled under Medicare; or
- 5. Your spouse's employer files for Chapter 11 reorganization.

The dependent child of an employee (or retiree for reason 6 below) covered by the DCUE Dental Reimbursement Fund, has the right of continuation of coverage if dental coverage is lost for any of the following six reasons:

1. Death of a parent;

- 2. The termination of a parent's employment (for reasons other than gross misconduct), or reduction in parent's hours of employment;
- 3. Parent's divorce or legal separation;
- 4. A parent becomes entitled under Medicare;
- 5. The dependent ceases to be a "dependent child" under the group plan; or
- 6. The parent's employer files for Chapter 11 reorganization.

Under the law, the employee or family member has the responsibility to inform the DCUE Dental Reimbursement Fund of: (1) a divorce or legal separation, (2) the Social Security determination that a qualified beneficiary was disabled at the time of the employee's termination or reduction in hours, (3) a child losing dependent status under the DCUE Dental Reimbursement Fund within 60 days of the qualifying event, and (4) Social Security determination of disability.

The district has the responsibility of notifying the DCUE Dental Reimbursement Fund of an employee's death, termination of employment or reduction in hours, or Medicare entitlement.

After the DCUE Dental Reimbursement Fund is notified that one of these events has happened, it will notify you that you have the right to choose continuation of coverage. Under the law, you have at least sixty (60) days -- after the date that you would lose coverage because of one of the events described above -- to inform the DCUE Dental Reimbursement Fund that you want continuation of coverage. If you do not choose continuation coverage, your DCUE Dental Reimbursement Fund coverage will end.

If you choose continuation, the DCUE Dental Reimbursement Fund is required to give you coverage which, as of the time coverage is being provided, is identical to the coverage provided under the plan to similarly situated employees or family members. The law requires that you be afforded the opportunity to maintain continuation coverage for 3 years unless you lost your dental coverage because of a termination of employment or reduction in hours. In that case, the required continuation coverage period is 18 months, unless the Social Security Administration determines that you were disabled at the time of termination or reduction of hours and you inform the DCUE Dental Reimbursement Fund before the end of the 18-month period, in which case your coverage may be extended up to 29 months. If, during the 18 months, another event takes place that also entitles you to coverage, coverage may be extended. The total amount of continued coverage is limited to 36 months. In certain instances the continuation may be extended beyond the 36-month limit.

The law also provides that your continuation coverage may be cut short for any of the following reasons:

- 1. DCUE no longer provides group dental coverage to any of ISD 196 employees;
- 2. The premium for your continuation coverage is not paid in a timely fashion:
- 3. You become covered under another group dental plan that does not include a *pre-existing conditions* clause that applies to you or a covered dependent; or
- 4. You become covered under Medicare.

You do not have to show that you are insurable to choose continuation coverage. However, under the law, you may have to pay all or part of the premium for your continuation coverage; you will have a grace period of at least 30 days in which to pay regular premiums. (The law also says that, at the end of the 18-month, 29-month, or 36-month continuation coverage period, you must be allowed to enroll in an individual conversion dental insurance plan offered by the group insurance carrier.) If you have any questions about the law or if you have changed marital status, or you or your spouse have changed addresses, please contact the DCUE Dental Reimbursement Fund at 952-432-4033.

MODEL GENERAL NOTICE OF COBRA CONTINUATION COVERAGE RIGHTS

** CONTINUATION COVERAGE RIGHTS UNDER COBRA**

Introduction

The right to COBRA continuation coverage was created by a federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you when you would otherwise lose your group health coverage. It can also become available to other members of your family who are covered under the Plan when they would otherwise lose their group health coverage. For additional information about your rights and obligations under the Plan and under federal law, you should review the Plan's Summary Plan Description or contact the Fund Administrator.

What is COBRA Continuation Coverage?

COBRA continuation coverage is a continuation of Plan coverage when coverage would otherwise end because of a life event known as a "qualifying event." Specific qualifying events are listed later in this notice. After a qualifying event, COBRA continuation coverage must be offered to each person who is a "qualified beneficiary."

You, your spouse, and your dependent children could become qualified beneficiaries if coverage under the Plan is lost because of the qualifying event. Under the Plan, qualified beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you are an employee, you will become a qualified beneficiary if you lose your coverage under the Plan because either one of the following qualifying events happens:

- Your hours of employment are reduced, or
- Your employment ends for any reason other than your gross misconduct.

If you are the spouse of an employee, you will become a qualified beneficiary if you lose your coverage under the Plan because any of the following qualifying events happens:

- Your spouse dies;
- Your spouse's hours of employment are reduced;
- Your spouse's employment ends for any reason other than his or her gross misconduct;
- Your spouse becomes entitled to Medicare benefits (under Part A, Part B, or both); or
- You become divorced or legally separated from your spouse.

Your dependent children will become qualified beneficiaries if they lose coverage under the Plan because any of the following qualifying events happens:

- The parent-employee dies;
- The parent-employee's hours of employment are reduced;
- The parent-employee's employment ends for any reason other than his or her gross misconduct;
- The parent-employee becomes entitled to Medicare benefits (Part A, Part B, or both);
- The parents become divorced or legally separated; or
- The child stops being eligible for coverage under the plan as a "dependent child."

When is COBRA Coverage Available?

The Plan will offer COBRA continuation coverage to qualified beneficiaries only after the Fund Administrator has been notified that a qualifying event has occurred. When the qualifying event is the end of employment or reduction of hours of employment, death of the employee, or the employee's becoming entitled to Medicare benefits (under Part A, Part B, or both), the employer must notify the Fund Administrator within 30 days of the qualifying event.

You Must Give Notice of Some Qualifying Events

For the other qualifying events (divorce or legal separation of the employee and spouse

or a <u>dependent child</u>'s <u>losing eligibility for coverage</u> as a dependent child), you must notify the Fund Administrator within 60 days after the qualifying event occurs. In providing notice, you must provide documentation to support the occurrence of the qualifying event. In case of a divorce, you must provide a copy of a divorce decree or similar document evidencing the divorce is final, or in the case of loss of dependent status, documentation supporting the loss of dependent status.

How is COBRA Coverage Provided?

Once the Fund Administrator receives notice that a qualifying event has occurred, COBRA continuation coverage will be offered to each of the qualified beneficiaries. Each qualified beneficiary will have an independent right to elect COBRA continuation coverage. Covered employees may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation coverage on behalf of their children.

COBRA continuation coverage is a temporary continuation of coverage. When the qualifying event is the death of the employee, the employee's becoming entitled to Medicare benefits (under Part A, Part B, or both), your divorce or legal separation, or a dependent child's losing eligibility as a dependent child, COBRA continuation coverage lasts for up to a total of 36 months. When the qualifying event is the end of employment or reduction of the employee's hours of employment, and the employee became entitled to Medicare benefits less than 18 months before the qualifying event, COBRA continuation coverage for qualified beneficiaries other than the employee lasts until 36 months after the date of Medicare entitlement. For example, if a covered employee becomes entitled to Medicare 8 months before the date on which his employment terminates, COBRA continuation coverage for his spouse and children can last up to 36 months after the date of Medicare entitlement, which is equal to 28 months after the date of the qualifying event (36 months minus 8 months). Otherwise, when the qualifying event is the end of employment or reduction of the employee's hours of employment, COBRA continuation coverage generally lasts for only up to a total of 18 months. There are two ways in which this 18-month period of COBRA continuation coverage can be extended.

Disability extension of 18-month period of continuation coverage

If you or anyone in your family covered under the Plan is determined by the Social Security Administration to be disabled and you notify the Fund Administrator in a timely fashion, you and your entire family may be entitled to receive up to an additional 11 months of COBRA continuation coverage, for a total maximum of 29 months. The disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of continuation coverage. You must provide notice to the Fund Administrator within 60 days of the Social Security Disability Administration Determination of Disability. Additionally, you must provide a copy of the Social Security Administration determination of disability to receive the disability coverage extension.

Second qualifying event extension of 18-month period of continuation coverage

If your family experiences another qualifying event while receiving 18 months of COBRA continuation coverage, the spouse and dependent children in your family can get up to 18 additional months of COBRA continuation coverage, for a maximum of 36 months, if notice of the second qualifying event is properly given to the Plan. This extension may be available to the spouse and any dependent children receiving continuation coverage if the employee or former employee dies, becomes entitled to Medicare benefits (under Part A, Part B, or both), or gets divorced or legally separated, or if the dependent child stops being eligible under the Plan as a dependent child, but only if the event would have caused the spouse or dependent child to lose coverage under the Plan had the first qualifying event not occurred.

Notice must be provided to the Fund Administrator within 60 days of the occurrence of one of the above noted events. In providing notice, you must provide documentation in support the occurrence of the event. For example, in case of a divorce, a copy of the divorce decree or other document supporting the occurrence of the divorce must be provided. In case of a loss of dependent status, documentation supporting the loss of dependent status must be provided to the Fund Administrator.

If You Have Questions

Questions concerning your Plan or your COBRA continuation coverage rights should be addressed to the contact or contacts identified below. For more information about your rights under ERISA, including COBRA, the Health Insurance Portability and Accountability Act (HIPAA), and other laws affecting group health plans, contact the nearest Regional or District Office of the U.S. Department of Labor's Employee Benefits Security Administration (EBSA) in your area or visit the EBSA website at www.dol.gov/ebsa. (Addresses and phone numbers of Regional and District EBSA Offices are available through EBSA's website.)

Keep Your Plan Informed of Address Changes

In order to protect your family's rights, you should keep the Fund Administrator informed of any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Fund Administrator.

Plan Contact Information

If you have questions regarding the information in this notice or need to provide notification as described in this notice, contact the Fund Administrator at:

Dakota County United Educators Dental Reimbursement Fund 6950 146th St W Ste 114 Apple Valley, MN 55124-8520 952-432-4033

Medical Data Privacy

Introduction

The federal Department of Health and Human Services has issued regulations governing the Plan's use and disclosure of your health information. The regulations arose from the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"). While the Plan has always taken care to protect the privacy of your health information, these regulations require the Plan have formal procedures and inform you about these procedures in this booklet. The information below discusses ways in which the Plan uses and discloses your health information.

Under HIPAA, the Plan is required by law to take reasonable steps to ensure the privacy of your personally identifiable health information and to tell you about:

- 1. The Plan's uses and disclosures of Protected Health Information ("PHI");
- 2. Your privacy rights with respect to your PHI;
- 3. The Plan's duties with respect to your PHI;
- 4. Your right to file a complaint with the Plan and the Secretary of the U.S. Department of Health and Human Services; and
- 5. The person or office to contact for further information about the Plan's privacy practices.

A. The Plan's Use and Disclosure of PHI

The Plan will use Protected Health Information ("PHI") to the extent of and according to the uses and disclosures allowed by the Medical Data Privacy Regulations ("Privacy Regulations") adopted under HIPAA, including for purposes related to *Health Care Treatment, Payment, and Health Care Operations*.

The Plan will enter into agreements with other entities known as "Business Associates" to perform some of these functions on behalf of the Plan. Each Business Associate will be allowed to use and disclose only the minimum amount of PHI needed to perform the Business Associate's duties on behalf of the Plan. The Plan's agreements with its Business Associates will also meet the other requirements of the Privacy Regulations.

Use of PHI for Treatment Purposes

Treatment includes the activities relating to providing, coordinating or managing health care and related services. It also includes but is not limited to consultations and referrals between one or more of your providers. As a health plan, the Plan is generally not involved in treatment situations but may, from time-to-time, release PHI to assist providers in your treatment.

Use of PHI for Payment and Health Care Operations

Payment includes the Plan's activities to obtain premiums, contributions, self-payment, and other payments to determine or fulfill the Plan's responsibility for coverage and providing benefits under the Plan. It also includes the Plan obtaining reimbursement or providing reimbursement for providing health care that has been provided. These activities include but are not limited to the following:

- 1. Determining eligibility or coverage under the Plan;
- 2. Adjudicating claims for benefits (including claim appeals and other benefit payment disputes);
- 3. Subrogation;
- 4. Coordination of Benefits;
- 5. Establishing self-payments by persons covered under the Plan;
- 6. Billing and collection activities;
- 7. Claims management and related health care data processing, including auditing payments, investigating and resolving payment disputes and responding to covered persons' inquiries about payments;
- 8. Obtaining payment under stop-loss or similar reinsurance;
- 9. Reviewing whether claims are payable under the Plan, including whether they are Medically Necessary, Reasonable and Customary, or otherwise payable;
- 10. Reviewing coverage under the Plan, appropriateness of care, or justification of charges;
- 11. Utilization review, including precertification, preauthorization, concurrent review and retrospective reviews;
- 12. Disclosing to consumer reporting agencies certain information related to collecting contributions or reimbursement (the information that may be released is: name and address, date of birth, Social Security number, payment history, account number and name and address of the provider and/or health plan); and
- 13. Reimbursement to the plan.

Health Care Operations can include any of the following activities. While the Plan does not currently use or release PHI for all of these activities, it may do so in the future to perform health care operations of the Plan:

- Conducting quality assessment and improvement activities, including outcomes evaluation and development of clinical guidelines as long as general knowledge is not the primary purpose of these studies; population based activities relating to improving health or reducing health care costs, protocol development, case management and care coordination, contacting health care providers and patients with information about treatment alternatives; and related functions that do not include treatment;
- 2. Reviewing the competency or qualifications of health care professionals; evaluating provider performance; accreditation, certification, licensing or credentialing activities;
- 3. Underwriting, premium rating and other activities relating to creating, renewing or replacing a health insurance contract (or reinsurance) or health benefits under the Plan;
- Conducting or arranging for medical review, legal services, and auditing functions, including fraud and abuse detection and compliance programs;
- Planning and development, such as conducting cost-management and planning related analyses relating to managing and operating the Plan (including formulary development and administration, development or improvement of methods of payment or coverage policies); and
- 6. Management and general administrative activities of the Plan, including but not limited to:
 - a. Managing activities related to implementing and complying with the Privacy Regulations;
 - b. Resolving claim appeals and other internal grievances;
 - Merging or consolidating the Plan with another Plan, including related due diligence; and
 - d. As permitted under the Privacy Regulations, creating deidentified health information or a limited data set.

B. Other Uses and Disclosures of PHI

The Privacy Regulations permit certain other uses and disclosures of your PHI. These include, for example, releasing PHI to personal representatives of deceased covered persons, releasing PHI for public health activities, releasing PHI for court proceedings, and releasing PHI for law enforcement and similar purposes. If the Plan releases PHI in any of these other permitted situations, it will do so according to the requirements of the Privacy Regulations.

The Privacy Regulations also permit the Plan to release PHI if it receives a valid authorization from you. If the Plan receives a valid authorization, the Plan will disclose PHI to the person or organization you authorize to receive the information. This may include, for example, releasing information to your spouse, to the pension plan, other retirement plans, vacation plan or similar plan for the purposes related to administering those plans.

C. Release of PHI to the Board of Trustees

The Plan will disclose PHI to the Board of Trustees, which is considered the Plan Sponsor under the Privacy Regulations. The Plan has received a certificate from the Board of Trustees that the plan documents, including this Summary Plan Description, have been amended to incorporate the following provisions. The Board of Trustees will receive and use PHI only for the Plan administration functions that the Trustees perform for the Plan. In addition, the Trustees will:

- 1. Not use or further disclose PHI other than as permitted or required by the Summary Plan Description or as required by law.
- 2. Ensure that any agents of the Trustees, including subcontractors, to whom the Board of Trustees provides PHI received from the Plan, agree to the same restrictions and conditions that apply to the Board of Trustees with respect to such PHI;
- 3. Not use or disclose PHI for employment-related actions and decisions unless authorized by the person who is the subject of the PHI;
- 4. Not use or disclose PHI in connection with any other benefit or employee benefit plan of the Plan Sponsor unless authorized by the person who is the subject of the information;
- 5. Report to the Plan any PHI use or disclosure that is inconsistent with the allowed uses or disclosures of which it becomes aware;
- 6. Make PHI available to an person who is the subject of the information according to the Privacy Regulation's requirements;
- 7. Make PHI available for amendment and incorporate any amendments to PHI according to the requirements of the Privacy Regulations;

- Make available the PHI required to provide an accounting of disclosures;
- 9. Make internal practices, books, and records relating to the use and disclosure of PHI received from the Plan available to the Secretary of Health and Human Services for the purposes of determining the Plan's compliance with the Privacy Regulations; and
- 10. If feasible, return or destroy all PHI received from the Plan that the Trustees maintain in any form, and retain no copies of the PHI when no longer needed for the purpose for which disclosure was made (or if return or destruction is not feasible, limit further uses and disclosures to those purposes that make the return or destruction infeasible).

D. Trustee Access to PHI for Plan Administration Functions

As required under the Privacy Regulations, the Plan will give access to PHI only to the following persons:

- The Board of Trustees.
 - The Plan will release PHI to the Trustees, and the Trustees will be able to use PHI, for purposes of hearing and determining claim appeals; making other determinations concerning claims payments; assisting covered persons with eligibility and benefit issues; Plan benefit design; amending, modifying and terminating the Plan; and Plan management issues.
- 2. The Trustees' agents, such as the Trustees' staff, only to the extent reasonable to assist the Trustees in fulfilling their duties consistent with the above uses and disclosures of PHI.

E. Noncompliance Issues

If the persons described above do not comply with this Summary Plan Description, the Board of Trustees will provide a mechanism for resolving issues of noncompliance, including disciplinary sanctions.

F. Plan's Privacy Officer and Contact Person

As required by the Privacy Regulations, the Plan has named a Privacy Officer to oversee the Plan's compliance with the Privacy Regulations. The Plan has also named a Contact Person to help answer your questions concerning the Privacy Regulations and your PHI. You can also call the Contact Person if you have any complaints concerning the use or disclosure of your PHI. If you have any questions or complaints concerning your PHI, please contact the Plan Administrator and ask to speak with the Plan's Contact Person.